

# User manual Dehumidifier Emil

## Art. 2502 & 2508



Thank you for choosing this product. Please read this instruction manual before using it.

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Read the user manual before any use, refer to the corresponding section in this user manual.



Recycle unwanted materials instead of disposing of them. All appliances and packaging should be sorted and tendered at a regional recycling centre and be processed in an ecological manner.



The product conforms to the applicable European and other directives.

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## 1. Safety Instructions

### Warning

This appliance is intended for use in a domestic environment only. Any other use is not recommended by the manufacturer and may cause fire, electrical shocks or other person injury and property damage.









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### Power Cord







Do not pull the power cord in order to unplug the device from the socket.

Do not put any heavy objects on the power cord in order o avoid safetv hazard.

Do not attempt to change the power cord. contact the authorized service centre for repair.



Do not use the appliance in overloaded extension cord.





Do not touch the plug with wet hands in order to avoid electric shock.



The socket has to be earthed and appropriately secured.



Please pull out the plug during lightning storms.

### Placement



Do not put flammable and explosive objects around the appliance in order to avoid fire.



Do not use the appliance in a draughty place.





Do not use the appliance in swimming pool or similar facilities in order to avoid safety hazard.

Place the appliance on a stable, flat surface.



#### During Use







#### Please turn off the power and unplug the power cord before moving it.

Children should be supervised to ensure that they do not place stick into the appliance.

Do not push the appliance over or let the appliance suffer strong impact in order to avoid malfunction.

Do not put hands on the air outlet in order to avoid injury or malfunction.







Do not pour water into the appliance in order to avoid malfunction.

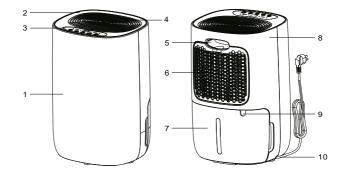
Do not put any heavy objects on the appliance in order to avoid malfunction.

The appliance must not be covered when being used.

## 2. Parts List

#### **Components**

- 1. Front cover
- 2. Top cover
- 3. Control board
- 4. Air outlet
- 5. Cupped lift
- 6. Air inlet filter
- 7. Water tank
- 8. Rear cover
- 9. Drainage outlet
- 10. Power cord



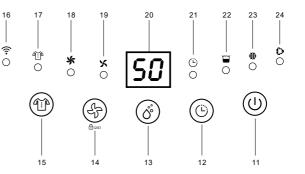
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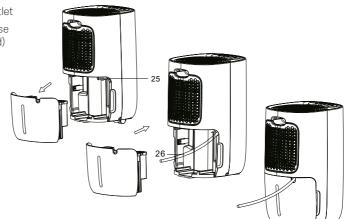


- 11. Power button
- 12. Timer button
- 13. Humidity control button
- 14. Fan speed button/ Child lock button
- 15. Clothes drying button
- 16. WiFi (only 2502)
- 17. Clothes drying light
- 18. High speed light
- 19. Low speed light
- 20. Humidity Reading Display
- 21. Timer light
- 22. Tank full light
- 23. Defrost light
- 24. Running light

#### **Drainage**

- 25. Drainage outlet
- 26. Drainage hose (not included)







## ≥20 cm = 20 cm = 20 cm = 20 cm = 20 cm

## 3. Prior to Operation

- Place the dehumidifier in an upright position on a stable, flat surface.
- Ensure the dehumidifier is at a safe distance at least 50 cm away from a wall or furniture.
- Supply power should be in correspondence with the value on the nameplate, power outlet needs to be grounded.
- Ensure the tank is correctly fitted, if the tank is full or not in place, the "tank full" light comes on and the dehumidifier will stop working.
- Turn on the power and run the machine as per instructions below.

## 4. Continuous Drainage

In general, water will be collected by tank, if you want continuous drainage, please do steps as follows:

- a. Remove the water tank.
- b. Push a 14mm interval diameter hose on to the spout.
- c. Put the water tank back in place.

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Please always make sure the pipe is going downhill, and is not blocked or kinked.



## 5. Operation Instructions

#### Switch On / Switch Off The Unit [ Power button ]



Connect to the power supply and press the power button once to turn on the unit. By default mode the unit runs on manual continuous dehumidifying with high fan speed. The on/off indicator will be on.

Press the power button to turn off the unit, it will stop working, fan will work for some seconds to blow out the hot air inside the unit.

When the machine is in standby mode, the on/off inicator will flash slowly.

#### Auto Shut-off Timer Function [ Timer button ]



Press the timer button to select your preferred timer hour from 00-24-00 for automatic shut off setting by each press.

Auto timer off setting will be cancelled if the timer button is pressed 2 times in 5 seconds.

Auto timer off setting will be cancelled if the unit is switched off and switch on again.



#### Humidity Setting [ Up and Down buttons ]



Press the humidity setting buttons to select your preferred humidity from CO-30%-35%-40%-45%-50%-55%-60%-65%-70%-75%-80%-CO. CO means continuous dehumidifying regardless of ambient humidity.

When the humidity in the room falls below the set value, the dehumidifier automatically turns off. The dehumidifier automatically restarts when the humidity exceeds the set value.

The dehumidifier is less effective in cold rooms because it utilizes the heat in the air to dehumidify.

#### Fan Speed Option [ Fan Speed button ]



Press the fan speed button to select your preferred fan speed setting of low and high to meet the different usage requirements.

Fan speed button is invalid at Laundry drying mode and Defrost mode.



## Laundry Drying Function [ Laundry Drying button ]



Press the laundry drying button to activate Laundry Drying function, the unit runs in continuous dehumidification with high fan speed for 6 hours then switch off automatically.

Fan speed button and timer button are invalid.

#### WiFi Function [ Timer button-2 seconds] (only 2502)



Press the Timer button for 2s to activate WiFi function and enter the distribution network mode, during the network configuration, the WiFi indicator flash quickly, after WiFi connected the indicator is on.

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Detailed operation, please refer to the manual "Smart Connection Operation Guide".

#### Safety Childlock Function [ Fan Speed button-2 seconds ]



Press the Fan speed button for 2s to lock all buttons with a beeping sound, the same operation can unlock it.



## **-**

Safety childlock function can be set at standby mode and working mode but can't be activated when water tank is full.

#### Low Temperature Defrost Indicator



When the ambient temperature is too low, the dehumidifier will enter into defrost mode, the unit runs with high fan speed without dehumidifying.

#### Auto Shut off with Water Tank Full Indicator



The unit will enter into standby mode when the water tank is full or when the water tank is not installed properly. After emptying the tank, or installing the water tank properly, the unit will go on to the previous mode.

Except for the power button, all other buttons are invalid.

#### Memory Function:

- When unplugged directly or power is cut, then reconnect to the power supply, the dehumidifier will run with the mode prior to the shutdown. The timer setting will be kept.
- b. Press the power button to switch off the dehumidifier, and then press the power button to switch it back on. The dehumidifier will run with the mode prior to the shutdown. The timer setting will be cancelled.
- c. Switch off the dehumidifier and unplug the power cord, then reconnect the power supply and switch on the dehumidifier. It will run in factory preset mode.



## 6. Cleaning

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When used regularly, the filter may become clogged with dust and particles. Therefore the filter should be cleaned at least every two weeks. Follow these steps:



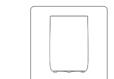
Switch the device off and remove the plug from the socket before cleaning.



Clean the housing with soft, dry cloth. If the device is extremely dirty, use a mild cleaning agent. Wipe the dehumidifier with a slightly damp cloth. Never spray the device with water.



Remove the grate, clean the grate with a vacuum cleaner or soapy water no hotter than  $40^{\circ}{\rm C}.$ 



Rinse and dry the grate completely before installing back to the device.

## 7. Storage

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If the dehumidifier will not be used for a long period of time, take the following steps:

- 1. Remove the plug from the socket and empty the tank, make sure the tank and the dehumidifier is completely dry. This may take a couple of days.
- 2. Clean the air filter.
- 3. Check the dehumidifier for perfect condition to ensure a safe use of it after a long period of storage.
- 4. Pack the device with the suitable packaging.
- 5. Store the dehumidifier in a dust-free location, and out of direct sunlight. Preferably covered with a sheet of plastic.



## 8. Display Error Codes

Please contact your local distributor if any of the error codes below appears.

Code	Error	Display	What is happening	
E1	Temperature sensor error	Flash every 30 seconds	Device still dehumidifies but is in defrost mode only.	
E2	Humidity sensor error	mode only. Compressor stop working, fa		
L3	Air inlet temperature is too high >42°C			
L4	Air inlet temperature is too low >0°C	Slowly flash L4	Compressor stop working, fan works at low fan speed. 10mins later, if the temperature increase to above 2 machine will work normally.	

## 9. Trouble Shooting

Check the following before contacting technical support .

PROBLEM	POSSIBLE CAUSE	SOLUTION	
	The power is not connected	Insert the plug into the wall outlet	
The device does	The water tank is full	Empty the tank	
	The tank has not been replaced correctly	Replace the tank	
	Runtime is too short	Be patient and wait	
Water removal ca- pacity is too low	Ambient temperature or humidi- ty is too low It is normal that the device does not dehumidify in the conditions		
	The room is too big We recommend using a midifier with a greater of		
The device works, but reduces the	There is too much ventilation Reduce ventilation (e.g. clos windows and shut doors)		
relative humidity insufficiently	The air filter is clogged	Clean the air filter	
	Set humidity is higher than the ambient humidity	Set the humidity lower than ambient humidity	



Dehumidifier is blowing out warm air	The dried air is passed over heating coils before it is blown into the room as part of the dehumidifying process	This is normal, a dehumidifier is not an air cooler	
The display is not showing the hu- midity set point	The display shows the room rel- ative humidity not the set point	Press the humidity control button once to see the target relative humidity	
Water on floor	There is residual water in tank, and the device is lurched too much by moving	Be careful when moving the tank	
The dehumidifier is noisy	The air filter is blocked or the device is on an uneven surface	Clean the filter or put the de- vice on a flat surface	

## 10. Technical Specifications

Model Emil Art. no		2508	2502
Max. working area r	m²	40	50
Timer, h		1~24	
Power Supply		220-240V - 50Hz	
Dehumidifying Capa	acity, L/day (30°C RH 80%)	10	12
Dehumidifying Capa	acity, L/day (27°C RH 60%)	6.5	7.5
Power Consumption	n, W	165	
Air Volume m <sup>3</sup> /h	High	105	
	Low	80	
Noise Level dB(A)	High	40	
	Low	36	
Water Tank Capacity, L		2.6	
Operating Tempera	ture, °C	5~35	
Refrigerant		R290	
Compressor		Piston	
Net Weight, kg		10,1	10,4
Filter		Washable	
WiFi		No	Yes
Drain Hose Diamete	er mm	14	
Drain hose included	l (Art. 2558)	No	
Length of cable, cm	1	190	
Product Size (WDH), mm		300 × 250 × 463	

The above technical data are for reference only. We reserve the right to modify them without notice.



## 11. Smart Connection Operation Guide

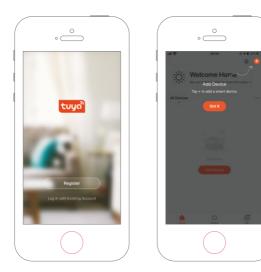
#### APP Binding Device

Step One

Search an APP platform for "TuyaSmart" or scan the following QR code to download the APP.



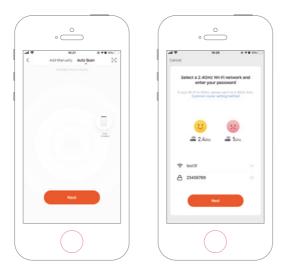
Make sure the phone is connected to the WIFI at home, and turn on the Bluetooth device, tap the upper right corner of the home page + to add device.





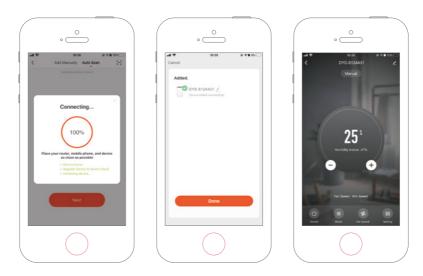
#### Step Two

Follow the instructions to select the device to be configured, and then enter the password for the wireless network which should be on  $2.4~{\rm GHz}.$ 



#### Step Three

Complete the connection to set the dehumidifier with APP.

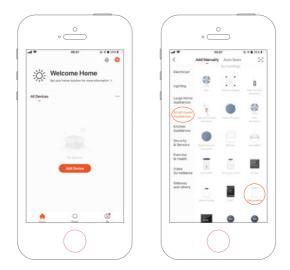




#### Adding Device Manually

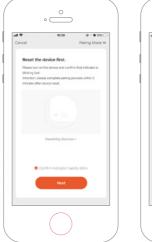
#### Step One

Tap Add Device on the home page or + in the upper right corner to go to the Add Device page.

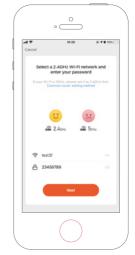


#### Step Two

Confirm the indicator rapidly blink and enter the WiFi password.



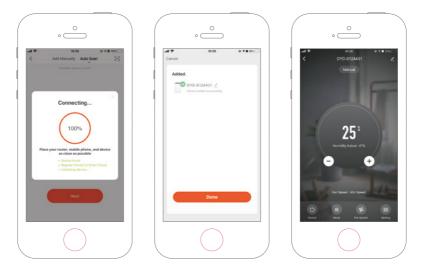






#### Step Three

Complete the connection to set the dehumidifier with APP.



#### 12. Service

If you need service or to make a warranty claim, you must create a case directly in our support system. Go to the website under SUPPORT.

https://eeese-aircare.com/support

## 13. Warranty

#### Limited warranty

We guarantee that all parts are free of defects in materials and workmanship for a period of two years from the date of purchase. The warranty covers only material or manufacturing defects that prevent the product from being able to be installed or operated in a normal way. Defective parts will be replaced or repaired.

The warranty does not cover transportation damage, any use other than what is intended, damage caused by incorrect assembly or improper use, damage caused by impact or other error, or by improper storage.

The warranty becomes void if the user modifies the product.

The warranty does not include product-related damage, property damage or general operational loss.

The manufacturer's liability cannot exceed the repair or replacement of defective parts and does not include labour costs to remove and reinstall the defective part, transporta-



tion costs to and from the service center, and all other materials necessary to carry out the repair.

#### This warranty does not cover failure or malfunction as a result of the following:

- Lack of proper installation, operation or maintenance of the unit in accordance with our published "User's Guide" supplied with the unit.
- The workmanship of any installation of the unit.
- Misuse, alteration, accident, fire, flood, lightning strike, rodents, insects, negligence or unforeseen events.
- Use of non-factory authorised parts or accessories in conjunction with the product.

#### Limitation of liability

This is the only warranty provided by the manufacturer. No one is authorised to make any other warranties on our behalf.

This warranty is in lieu of all other warranties, expressed or implied, including but not limited to any implied warranty of fitness for a particular purpose and saleability. We expressly disclaim all liability for consequential damage, accidental damage, indirect loss or loss related to a breach of the expressed or implied warranty.

This warranty gives you specific legal rights, which may vary by country.

#### **Complaints**

In the event of any warranty claim a valid purchase receipt must be presented. Read about raising a warranty-claim under the SERVICE section.

#### **IMPORTANT!**

If you need technical help – contact our customer service:

#### https://eeese-aircare.com/support

We have specialist knowledge of our products and the field in general, so you can get help quickly and easily.



Thank you for choosing this product. Please read this instruction manual before using it.





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